



IMPORTANT NOTICE

17 July 2017

Dear Customers,

RE: TEMPORARY SUSPENSION OF SERVICES

GREAT WALL INTERNATIONAL DEBIT CARD (THE “DEBIT CARD”) AND GREAT WALL INTERNATIONAL CREDIT CARD (THE “CREDIT CARD”) ISSUED BY BANK OF CHINA (AUSTRALIA) LIMITED AND INTERNET BANKING (INCLUDING MOBILE BANKING)

Please be notified that our Debit Card, Credit Card and Internet Banking (including Mobile Banking) services will be temporarily **NOT** available during the below periods for the respective products:

Outage Period (AEST/AEDT)	Products and Channels Not Available
Between 03:00AM 23 July 2017 (Sunday) and 05:55AM 23 July 2017(Sunday)	Debit Card, Credit Card and Internet Banking (including Mobile Banking)
Between 03:00AM 30 July 2017 (Sunday) and 05:40AM 30 July 2017(Sunday)	Credit Card
Between 03:00AM 13 August 2017 (Sunday) and 05:55AM 13 August 2017(Sunday)	Debit Card, Credit Card and Internet Banking (including Mobile Banking)
Between 03:00AM 20 August 2017 (Sunday) and 05:40AM 20 August 2017(Sunday)	Credit Card

Any services relating to the Debit Card, Credit Card or Internet Banking (including Mobile Banking) including our over-the counter services, ATM services, POS purchases and internet or mobile banking transactions will **NOT** be available during the Outrage Period.

Please make alternative arrangements so that your banking needs will be met by other means.

Kindly note that our Debit Card, Internet Banking (including Mobile Banking) Customer Service Hotline (1800 095 566 or +61 3 9670 6200 from overseas) and Credit Card Customer Service Hotline (1800 026 228 or +61 2 8235 5995 from overseas) will be available to assist you with any queries.

We apologise for any inconvenience this may cause and we sincerely thank you for your support and understanding.

Bank of China (Australia) Limited ABN 28 110 077 622 AFSL No. 287322

Bank of China Limited Sydney Branch ABN 29 002 979 955 AFSL No. 230547